

Secondary Test Requirements

Job Family	Job	Secondary Test
1 Operations Support	<ul style="list-style-type: none"> • Assignment Administrator • Assignment Technician • (Some) Clerical Positions • Exchange Layout Assigner • Facilities Assigner • Operator • Stenographer • Stenographer Clerk • Typist 	<ul style="list-style-type: none"> ⇒ Minicourse: Fac Assign & Control Sys-Lp Assign Ctr (FL-MC) ⇒ Minicourse: Fac Assign & Control Sys-Lp Assign Ctr (FL-MC) ⇒ Speed Typing Test (STT) ⇒ Minicourse: Fac Assign & Control Sys-Lp Assign Ctr (FL-MC) ⇒ Minicourse: Fac Assign & Control Sys-Lp Assign Ctr (FL-MC) ⇒ Call Simulation Test (CST) ⇒ Speed Typing Test (STT) ⇒ Speed Typing Test (STT) ⇒ Speed Typing Test (STT)
2 Customer Sales and Service	<ul style="list-style-type: none"> • Consultant • Maintenance Administrator • Repair Services Clerk • Service Representative <p><i>*Two Secondary Tests Required for these five job family positions:</i></p> <ul style="list-style-type: none"> • Advertising Sales Representative • Communications Representative • Customer Sales Representative • Dir. Advertising Sales Canvasser • Public Communications Sales Rep 	<ul style="list-style-type: none"> ⇒ Customer Contact Evaluation – Revised (CCE-R) and Keyboard Skills Test (KST) ⇒ Customer Assistance Roleplay Test (CART-M) ⇒ Customer Assistance Roleplay Test (CART-M) ⇒ Customer Contact Evaluation – Revised (CCE-R) and Keyboard Skills Test (KST) ⇒ <i>*Customer Contact Selection Interview (CCSI) and</i> ⇒ <i>*Situational Judgement Inventory – Marketing (SJI-M)</i>
3 Technical Craft	<ul style="list-style-type: none"> • Automobile Mechanic • Automotive Mechanic • Automotive Equipment Mechanic • Building Equipment Mechanic • Cable Splicing Technician • Central Office Technician • Customer Service Administrator • Customer Service Agent • Master Bldg. Equip. Mechanic • Network Technician • Power Technician • Special Services Technician • Splicing Technician • Switching Equipment Technician • Systems Technician • Systems Technician - Radio 	<ul style="list-style-type: none"> ⇒ Automotive Mechanic Knowledge Test (AMKT) ⇒ Automotive Mechanic Knowledge Test (AMKT) ⇒ Automotive Mechanic Knowledge Test (AMKT) ⇒ Building Mechanic Qualifying Test (BMQT) ⇒ Technician’s Minicourse (TMC) ⇒ Technician’s Minicourse (TMC) ⇒ Customer Agent Administrator Mastery Test and Customer Assistance Roleplay Test (CART-M) ⇒ Customer Agent Administrator Mastery Test and Customer Agent Mastery Test ⇒ Building Mechanic Qualifying Test (BMQT) ⇒ Technician’s Minicourse (TMC) ⇒ Minicourse: Electronic Systems (ES-MC) ⇒ Technician’s Minicourse (TMC) ⇒ Technician’s Minicourse (TMC) ⇒ Technician’s Minicourse (TMC) ⇒ Technician’s Minicourse (TMC) ⇒ Technician’s Minicourse (TMC) ⇒ Technician’s Minicourse (TMC)
4 Warehouse Transportation and Coin Collection		
5 Construction Support	<ul style="list-style-type: none"> • Engineering Assistant 	<ul style="list-style-type: none"> ⇒ Minicourse: Engineering Selection Module (ESM)